

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Examiner: Nguyen

Baumeister et al.

Art Unit: 2614

Serial No.: 10/748,837

Filed: December 29, 2003

For: SYSTEM AND METHOD FOR PROCESSING AND ROUTING INCOMING CALLS TO A COMMUNICATION ASSISTANCE SYSTEM

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**RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT**

**SUBMITTED VIA EFS-WEB**

**Mail Stop AF**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

SIR:

In connection with the above-referenced application, please enter this response in Reply to the Notice of Non-Compliant Amendment dated November 18, 2010. In the Notice, the Legal Instruments Examiner indicated that the "Amendments to the Claims" portion of the amendment submitted on November 16, 2010 did not include the correct claim status identifiers for claim 28. As such, Applicants hereby resubmit the entire "Amendments to the Claims" section, attached, to replace the previously submitted "Amendments to the Claims" section from the November 16, 2010 Amendment. Pursuant to 37 CFR 1.121(h) only the corrected section of the non-compliant

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Reply to Notice Dated November 18, 2010

amendment document is being resubmitted.

Specifically, in the corrected "Amendments to the Claims" section, the correct status identifier of "previously submitted" for claim 28 is shown. If the Examiner requires any additional material or has any questions they may contact the undersigned at the number listed below.

Respectfully submitted,  
SOFER & HAROUN, L.L.P.

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Dated: December 1, 2010